



SmartyGrants

Software, data science & grantmaking intelligence

What's changing in our Third-Party Service Providers list

We're updating our Third-Party Service Providers list, effective 29 July 2026. This list is kept up to date on an ongoing basis as our provider relationships change, and this update reflects the providers we currently work with. The list is available at <https://www.smartygrants.com/policies#third-party-service-providers>.

1 New security and monitoring tools

We've added AWS Cloudfront, which supports content delivery and protection of our online services, and DataDog, which provides application, security and performance monitoring.

We've also added Huntress for security monitoring of corporate networks, servers and endpoints, and Huntsman for security compliance auditing.

2 New operational providers

We've added Calendly for meeting scheduling and ReadyTech for payroll and HR management.

3 New SmartyGrants services

We've added Appcues, which supports context-sensitive user notifications and assistance, and Google Translate, which can be used to translate application responses where translation functionality is enabled.

4 Providers no longer listed

Cloudflare, Microsoft Bing Webmaster, Google Analytics / Global Site Tag and Salesforce have been removed.

5 Clearer disclosure for some existing providers

AWS CloudFront now has its own entry rather than being referenced only within the general AWS information.

Atlassian Jira now also identifies Jira Service Management, and Zendesk has been updated to reflect its use for both customer support and knowledge-base services.

The Mailchimp entry also notes the planned migration of mailout services to AWS SES.

6 A simpler document structure

The document has been reorganised into three main areas: Online Services, Operations, and SmartyGrants including SmartyFile. Accessibility information and a clearer statement of the document's scope have also been added.

This summary is a plain-English guide to the changes. The SmartyGrants UK Third-Party Service Providers document itself is the authoritative document. If you have questions, contact us at service@smartygrants.co.uk.